

# Self-Reliant Analytics

## The key to business transformation

### About Intellisoft Technologies

Intellisoft Technologies provides technology empowered effective business solutions for business giants around the world. Our software development offices on-site and offshore, highly proficient consultants and process oriented competences guarantee that our solutions meet your growing business demands. We just do not hunt for clients but seek to create relationships that endure and create value propositions for all the stakeholders involved.



### Our Core Areas

Intellisoft Technologies is a leading implementer of Oracle based business solutions. We help businesses reduce their operational costs through data warehousing techniques coupled with Machine Learning and Artificial Intelligence platforms. Apart from the upgradation of existing Business Intelligence setup in an organization, we offer support throughout the life cycle of the product's implementation within the organization.

### Client Profile

A leading Integrated Facility Management enterprise with a multi-million dollar turnover. Their business is carried out both in the B2B and B2C format. Several multi-dimensional projects were being implemented in several domains including Healthcare, Education, Financial Entities, Industry, Hospitality, Retail and other mixed utilities.



## The Business Challenge

The company was using diverse software applications to handle each of their business operations. These software applications worked in silos. Integrating them in order to assess business achievements and creating MIS was the key challenge. And manual intervention at every step complicated the process further. The company was looking for a solutions provider who could bridge the gaps between the silos so that every system was brought under a single window system.

## Decisive Strategy

The project strategies of Intellisoft Technologies are time-tested and have always generated consistent, desirable results.

### STEP - 1 FIT GAP ANALYSIS:



The team first engaged in the assess process where it did a Fit Gap Analysis or Business Requirement Gathering. It identified that "Operations" was the core of all functions in the Facility Management Enterprise while Finance and Human capital management were support functions. The pain areas of the organization were probed and extensive documentation was done. A high-level project plan was drafted with major milestones and check points in place.

### STEP - 3 TRAINING



The employees of the client organization were oriented on how to operate the new analytical solution.

### STEP - 5 GO LIVE



In this final phase of the project, the analytics solution is implemented in the premises of the organization and gets productionized.

## The Solutions

To integrate all the silos and pull all the data sources into a single platform, Intellisoft Technologies advised the implementation of Oracle business intelligence suite - an analytics solution that produces accurate and consistent insights as it defines data sources, metrics, calculations, definitions and hierarchies and also manages all of them under a Common Enterprise Analytics Platform.

Intellisoft technologies also engaged in the process of Data warehousing by building interfaces and adaptors; and scheduling data that were stored for nearly a decade.

### STEP - 2 CONFERENCE ROOM PILOTING:



In the CRP 1 phase, the product configuration was decided upon. All kinds of feedback was received from the organization and necessary configuration changes were executed. In the CRP 2 phase, the second demonstration of the solution, the new features were tested and further chiseling was done. A pre-defined group of power users representing the organization perform a Quality Assurance check.

### STEP - 4 USER ACCEPTANCE TESTING:



Intellisoft Technologies ensured that every employee was comfortable using the solution and that they possessed maximum know-how of it.

# Technology



**Oracle business intelligence suite enterprise**



**Oracle Hyperion**

## Outcome

Intellisoft Technologies provided BI solutions to integrate data from multiple, isolated silos into a single analytics platform. With Oracle business intelligence suite, the client organization was able to generate the MIS automatically from their system in real time as against the few weeks that used to be consumed prior to Intellisoft Technologies' project implementation. The new platform enabled a self-reliant analytics system. In the past, stake holders had to submit a request to the core users/process owners. But, with Intellisoft's solution, the staff in the operations, finance and human capital management departments were empowered and could generate their own reports through highly intuitive web-based dashboards.

With the guidance of Intellisoft, the company is now able to make timely decisions, based on accurate data, which are crucial for sustenance and growth. That implies smarter decisions, better forecasting and more empowered employees.

## Feedback

"This is to acknowledge the extraordinary services provided by the Intellisoft team, We are grateful to have received great level of support from the team"